

# Practice Information Sheet



ADDRESS 49 Wallace St  
Beaconsfield, 3807  
Ph: 9087 3565 Fax: 9087 3567  
www.beaconfamilyhealthcare.com.au

**Opening Hours:**  
Monday to Friday 9am - 6pm  
Sunday 10am - 2pm

## About Us

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Beacon Family Healthcare is a newly established modern, mixed billing medical clinic in Beaconsfield that is family owned and operated.

Our team of doctors are dedicated to providing a holistic approach for the wellbeing of our patients. Our aim is to provide comprehensive general practice care to all families and individuals within the community. Our general practitioners are a group of highly experienced and educated professionals that are willing to provide the best possible care across a wide range of medical conditions.

We also specialise in providing urgent care services, which includes fracture management and a variety of minor injuries care.

Our minor injury care is a unique service that distinguishes us from other medical practices.

## Appointments and Billings

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Our opening hours are - Monday to Friday 9am - 6pm Sunday  
10am - 2pm

Appointments can be made by:

- Phoning the clinic directly on 9087 3565
- Online via our website [www.beaconfamilyhealthcare.com.au](http://www.beaconfamilyhealthcare.com.au) through HotDoc. We also accept walk in appointments.

## Consultation Fees

Here at Beacon Family Healthcare, we are a mixed billing clinic:

### Consultation Fees: Medicare Card Holders

- Full fee is to be paid at the time of the consultation
- Any consumables used or procedures performed during the consultation will incur a separate out of pocket cost with no Medicare rebate

Consultation Type	Full Fee	Out of Pocket Fee	Medicare Rebate
Standard consultation	\$75.10	\$36.00	\$39.10
Long consultation	\$115.75	\$40.00	\$75.75
Extended consultation	\$161.50	\$50.00	\$111.50

### Consultation Fees: Concession Card Holders (With Medicare Card)

- Full fee is to be paid at the time of the consultation
- Any consumables used or procedures performed during the consultation will incur a separate out of pocket cost with no Medicare rebate

Consultation Type	Full Fee	Out of Pocket Fee	Medicare Rebate
Standard consultation	\$61.10	\$22.00	\$39.10
Long consultation	\$100.75	\$25.00	\$75.75
Extended consultation	\$141.50	\$30.00	\$111.50

### Consultation Fees: Private Patients (No Private Insurance/No Medicare Card) and Privately Insured Patients (No Medicare Card Holder)

- Full fee is to be paid at the time of the consultation
- Any consumables used or procedures performed during the consultation will incur a separate out of pocket cost
- Extended consultations will incur a higher full fee (\$161.50)
- Private/privately insured patients do not possess a Medicare card, so they are not entitled to Medicare rebate

Full Fee	\$115.75
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### Consultation Fees: Appointments with Dr Saud Ahsan

- Full fee is to be paid at the time of the consultation
- Any consumables used or procedures performed during the consultation will incur a separate out of pocket cost
- Please note – no Medicare rebate is available on the consultation full fee/consumables/procedures costs

Day of Consultation	Full Fee	Medicare Rebate
Friday	\$60.00	\$0.00
Sunday	\$75.00	\$0.00

### Appointments with Dr Saud Ahsan - Consultation Fees: Private Patients (No Private Insurance/No Medicare Card) and Privately Insured Patients (No Medicare Card Holder)

- Full fee is to be paid at the time of the consultation
- Any consumables used or procedures performed during the consultation will incur a separate out of pocket cost
- Please note – no Medicare rebate is available on the consultation full fee/consumables/procedures costs

Day of Consultation	Full Fee	Medicare Rebate
Friday	\$115.75	\$0.00
Sunday	\$162.40	\$0.00

## After Hours (Sunday)

### Consultation Fees: Medicare Card Holders

- Full fee is to be paid at the time of the consultation
- Any consumables used or procedures performed during the consultation will incur a separate out of pocket cost with no Medicare rebate

Consultation Type	Full Fee	Out of Pocket Fee	Medicare Rebate
Standard consultation	\$116.00	\$65.00	\$51.00
Long consultation	\$162.40	\$75.00	\$87.40
Extended consultation	\$222.55	\$100.00	\$122.55

### Consultation Fees: Private Patients (No Private Insurance/No Medicare Card) and Privately Insured Patients (No Medicare Card Holder)

- Full fee is to be paid at the time of the consultation
- Any consumables used or procedures performed during the consultation will incur a separate out of pocket cost
- Extended consultations will incur a higher full fee (\$222.55)
- Private/privately insured patients do not possess a Medicare card, so they are not entitled to Medicare rebate

Full Fee	\$162.40
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If you are experiencing any financial difficulties, we encourage you to speak with the practitioner during your consult to discuss billing options.

#### After Hours:

For all non-urgent appointments outside of our extended opening hours please call 13SICK.

For all emergencies, dial 000 or present to the nearest Emergency room at Monash Health Casey, 70 Kangan Dve, Berwick, 3806



### Meet our Team

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Meet our highly experienced and collaborative team at Beacon Family Healthcare. We are committed to providing comprehensive, quality family medical care within our community

Doctors-            Dr Saud Ahsan  
                          Dr Shagufta Badar

Allied Health:

## Services

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We are focused on providing your family with personalised, professional, outstanding health care. The general medical services offered (but not limited to) at our practice include the following:

- Family Medicine
- Mental Health
- Annual Health Assessments
- Travel Medicine and Immunisations
- Women's Health
- Men's Health
- Skin Checks
- Work cover and work medicals
- Sexual Health Consultations
- Minor surgeries
- Wound Care
- Chronic Disease Management
- Pathology

## Our Privacy Policy

We collect personal, medical, social and family health information about you. Information we hold about you is only used for managing your healthcare or to contact you in relation to your healthcare.

We only share your information for purposes related to managing your healthcare and protecting your personal information, including:

- between healthcare professionals and other staff working at this at this clinic
- in referrals to a Specialist at other clinics such as for radiology, pathology or other specialist disciplines
- with an allied health service professional such as your physio or podiatrist
- with compulsory Government health registers such as the Australian Immunisation Register (AIR) and State cervical screening registers
- with Medicare to keep your e-Health record up-to-date (you must register and consent to this)
- if disclosure is necessary because you are at risk of harm (for example in the case of an emergency)
- if it is necessary to obtain Medicare payments or other health insurance refunds or payment for our services on your behalf

You may request a copy of the information we hold about you from your doctor. If any of our healthcare practitioners believe that releasing information to you may cause you physical or mental harm he or she may refuse your request. If you would like a copy of your medical records sent from a previous doctor or to a new doctor, please ask our Reception for a medical records transfer form to sign and we will arrange for your medical records to be sent according to your instructions

## Our Communication Policy

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All emails and enquiries made to [reception@beaconfamilyhealthcare.com.au](mailto:reception@beaconfamilyhealthcare.com.au) will be replied to within 24 hours.

For all urgent enquiries please call the practice directly on - 9087 3565

Patients may be contacted via SMS to confirm appointments and you have the option to opt out of this at any time.

## Patient Feedback

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We are always grateful to receive your suggestions and feedback. Please ask our Reception for a feedback form. We have a suggestion box in Reception you can place your feedback. Alternatively, please email our manager at [manager@beaconfamilyhealthcare.com.au](mailto:manager@beaconfamilyhealthcare.com.au).

If you have any concerns about your health care that we're unable to resolve with you, you can contact the HCCC on 1800 043 159 or visit their website [www.hccc.vic.gov.au](http://www.hccc.vic.gov.au).